

APPLICATION TRANSFER REQUEST FOR S.N. 09/947, 254

Section I. TRANSFER REQUEST BY (PRINT NAME) Susie Diaz Date 4/19/02  
TO: Art Unit 2643 2642 Class/sub 391265.011 FROM: A.U. 2163 Class 705

REASON:

*automated call distribution system  
w/ operator access to customer information  
yours? OK Benny*

Gatekeeper concurrence for JS 4/18/02 Hand carried: Personally accepted by \_\_\_\_\_

Section II a. DISPOSITION BY RECEIVING TC By: \_\_\_\_\_ A.U. \_\_\_\_\_ Date \_\_\_\_\_

☐ ACCEPTED BY RECEIVING T.C.

NOT ACCEPTED

☐ Forward to receiving TC Post Classifier

☐ Non-classification issue/other, return to Originating TC/AU \_\_\_\_\_

REASON:

**BEST AVAILABLE COPY**

Section II b. DISPOSITION BY RECEIVING TC POST CLASSIFIER

☐ This dispute was resolved. Forward to TC/AU \_\_\_\_\_ Class/Sub \_\_\_\_\_ Post Classifier \_\_\_\_\_ Date \_\_\_\_\_  
Concurring \_\_\_\_\_ Date \_\_\_\_\_

☐ This dispute was not resolved, forward to DISPUTE RESOLUTION PANEL  
Post Classifier Assessment:

Gatekeeper Concurrence \_\_\_\_\_ Post Classifier \_\_\_\_\_ Date \_\_\_\_\_

Section III. DISPOSITION BY DISPUTE RESOLUTION PANEL

Panel Decision: Forward to Technology Center / Art Unit \_\_\_\_\_ Class/sub \_\_\_\_\_

REASON:

Panel Member \_\_\_\_\_ Concurring Panel Member \_\_\_\_\_

☐ This application MAY NOT be returned to the dispute resolution panel. THIS IS A FINAL DISPOSITION.